



October 13,, 2020

Dear Touchstone ABA Parents and Caregivers,

Throughout the entire COVID-19 pandemic our commitment has been focused on providing your family with the highest quality services possible under the safest conditions possible. Our hardworking and dedicated staff have worked tirelessly to continue to provide state of the art ABA services in a time of incredible challenges, restrictions, and changing contingencies. I hope you and your loved ones are healthy and safe. I am quite aware how challenging it has been for you in these uncertain times. I also realize that scheduling for our services has presented some inconsistencies. I want to reassure you that Touchstone ABA is taking every measure possible in keeping our clients and employees safe, continuing care in a variety of ways and adhering to federal, state and expert recommendations.

Now that we are solidly in Phase 3, a few of the measures we are taking include:

- Conducting formal assessments for each client's individual needs and determining best practice treatment locations.
- For clients continuing to receive in-person services, we are adhering to stringent health precautionary measures, including health screenings, frequent temperature checks of staff and clients and frequent sanitation procedures.
- Expanding our telehealth services, we have added staff and availability for our families to access telehealth services (meeting online, via Facetime or similar platforms) to provide support for you during this time.
- We are reconfiguring some staff assignments based on Phase 3 recommendations. This should alleviate some, but not all, of the cancellation issues. You will be notified if these changes affect your location.

Please know a possible change in your child's services and/or location is temporary. Unfortunately, we don't know how long these changes will be in effect. We are monitoring federal and state orders frequently and fully expect a return to full operations once we are cleared to do so. For the time being, there will be inconsistencies in schedules and occasional cancellations of services. I have talked with many of you and I do realize that cancellations present a hardship for families. Please understand that cancellations occur due to safeguards in place for your child.

Please let me know if you have any questions and thank you for your understanding at this time.

All the best,

Dr. Grant Gautreaux

PhD, BCBA-D, LBA, CABAS SBA, SRS

### THIS MONTH'S FAMILY MEETINGS

#### Houma/Thibodaux

10/21 at 9:00am, 12:30pm, & 5:30pm

#### Baton Rouge Pre-K

10/22 1:00-2:00pm

#### Baton Rouge School aged

10/22 12:00-1:00pm

#### Lafayette

10/27 9:30am

#### Hammond – 10/20 9:00am

All group meetings are currently being held online. You will receive an email with a link to join the meetings.

**Join Us! If you are unable to attend your monthly meetings, please contact Angie Lanoux at: [alanoux@tc-aba.com](mailto:alanoux@tc-aba.com) to set up individual meetings.**

**COVID 19**  
CORONAVIRUS DISEASE

## STOP THE SPREAD OF GERMS

Help prevent the spread of respiratory diseases like COVID-19.

- Avoid close contact with people who are sick.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces.
- Avoid touching your eyes, nose, and mouth.
- Stay home when you are sick, except to get medical care.
- Wash your hands often with soap and water for at least 20 seconds.

For more information: [www.cdc.gov/COVID19](http://www.cdc.gov/COVID19)